

**% improvement on project member satisfaction survey averages.**  
**% of project staff externally supplied.**

**% of project staff coming from BAU.**  
**Average time taken to on-board project staff**  
**Project staff churn ratio.**

**% of project staff at the planned competency level.**  
**Improve training rate of project staff members**

**% of project staff without professional development plan.**  
**% of projects fully resourced on commencement.**

**% of projects appropriately resourced at the time of project start.**  
**% of active projects with resource challenges.**  
**Resource usage numbers in relation to budgeted amounts.**

**Ratio of internal project leaders/specialists to externally recruited project leaders/specialists.**  
**# of employees who are assigned to several projects at the same time.**  
**Improved coordination of resource management.**

